

# ACCESSIBILITY

## Accessibility statement for Colney Heath Parish Council's Website

This statement covers our website at <https://www.colneyheathparishcouncil.gov.uk/>

This website is run by Colney Heath Parish Council.

We want as many people as possible to be able to use this website. In 2020 we substantially revised the website to realise this goal.

That means you should now be able to:

- Change colours, contrast levels and fonts (we provide basic tools for you to do this)
- Zoom in up to 250% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader. We have tested this with NVDA.
- We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### How accessible this website is

We know some parts of this website are not fully accessible:

- Older PDF documents may not be fully accessible to screen reader software
- We are in the process of improving older content.

## **What to do if you cannot access parts of this website**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email the clerk at:

[clerk@colneyheathparishcouncil.gov.uk](mailto:clerk@colneyheathparishcouncil.gov.uk)

We'll consider your request and do our best to help. We aim to get back to you in 10 working days, unless the Clerk is on annual leave whereby it will be looked at on her return, when the 10 working days will start.

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us the Clerk at:

Email: [clerk@colneyheathparishcouncil.gov.uk](mailto:clerk@colneyheathparishcouncil.gov.uk)

Phone: 01727 825314 or 07484 520070

Address:

Colney Heath Parish Council, Highfield Park, Hill End Lane, St Albans AL4 0RA

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

## **Technical information about this website's accessibility**

Colney Heath Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

We have tested all our page templates using the aXe tool recommended by the GDS (Government Digital Service).

<https://www.gov.uk/service-manual/helping-people-to-use-your-service/testing-for-accessibility>

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

### **Non accessible content and noncompliance with the accessibility regulations**

The content listed below is non-accessible for the following reasons.

- PDF's, Word, Excel, CSV, PowerPoint documents within the Publications section of the website may not be accessible.
- Any videos may not have captions
- Local events may be promoted with posters/images which aren't accessible
- Some parts of this site link to or use content provided by other websites and these are not always as accessible as our site.
- 3rd party content which is under the control of someone else
- AGAR forms – we are not obliged to make documents accessible that we do not create, and the AGAR is not our document and therefore exempt. Information from the document(s) is available during the period of public rights by contacting the Clerk.

### **Preparation of this accessibility statement**

This statement was prepared on 14<sup>th</sup> May 2021. It was last reviewed on 18<sup>th</sup> October 2021.

This website was last tested on 18<sup>th</sup> October 2021. The test was carried out by our website developer.

We will review the website on an annual basis and upgrade any changes if required.