

COLNEY HEATH PARISH COUNCIL

✉ **Postal Address:** Highfield Park Visitor Centre, Hill End Lane AL4 0RA
☎ **Telephone:** (01727) 825 314
💻 **Website:** <https://colneyheathparishcouncil.gov.uk>
✉ **E-mail:** clerk@colneyheathparishcouncil.gov.uk



Item 98b – January 2024

Tyttenhanger Resident – CHPC Formal Complaint received 11th December 2023

I am writing to bring to your attention a matter of concern regarding exclusions from the recent fireworks events / parties in the hamlet of Tyttenhanger in CH.

Despite being a resident of Tyttenhanger since September, I have noticed that I and others who live in Barley Mow Lane were not invited or included in any of the festivities or gatherings that took place during the fireworks events. This has left us feeling ignored and isolated within our own community. I am aware that these events are often organised for the benefit and enjoyment of the community. However, it appears that we have been either inadvertently or purposely excluded from any participation or knowledge of these gatherings. I would appreciate an explanation as to why this might be the case. Your investigation, should include, how notification is made, leaflet drops, social media etc.

As a resident of Tyttenhanger, we believe it is important for all members of the community to feel included and engaged in local events. This not only fosters a sense of belonging but also promotes unity and helps to build stronger community bonds.

I kindly request that you investigate this matter and provide me with a detailed response as to the reasons behind exclusions from the fireworks events and any associated gatherings. I would also appreciate your assurance that steps will be taken to ensure equal opportunity and inclusion for all residents in future community events. Whatever they are.

May I remind you that CHPC own the land where the fireworks take place and we feel that you have a fiduciary duty to ensure that the lessor of the land include all categories within Tyttenhanger, such as homeowners, renters, travellers, male, female, children and alike.

Thank you for your attention to this matter. I look forward to a prompt response to address my concerns and resolve this issue.

Action Log:

Date	Action
11/12/2023	Formal Complaint received addressed to Cllr S Parish
20/12/2023	Chaser email received from resident chasing acknowledgment
20/12/2023	Clerk formally acknowledged complaint, checked confidentiality and also offer of a meeting to discuss
20/12/2023	To be dealt with by Council and email correspondence
04/01/2024	Email regarding lack of acknowledgement of complaint
08/01/2024	Added to CHPC Agenda for January 2024 meeting