

# COLNEY HEATH PARISH COUNCIL

✉ **Address:** Highfield Park Visitor Centre, Hill End Lane AL4 0RA  
☎ **Telephone:** (01727) 825 314  
💻 **Website:** <https://colneyheathparishcouncil.gov.uk>  
✉ **E-mail:** [clerk@colneyheathparishcouncil.gov.uk](mailto:clerk@colneyheathparishcouncil.gov.uk)



12<sup>th</sup> March 2024

## **RE: Freedom of Information Act 2000**

### **Colney Heath Parish Council – Colney Heath Parish Council meeting Thursday 18th January 2024, Agenda Item 23/24-97 Tyttenhanger Accessway**

I am replying to you in response to your email received 16<sup>th</sup> February 2024 requesting information under the Freedom of Information Act 2000. The following response is sent on behalf of Colney Heath Parish Council.

#### **Your request:**

The number of complaints received regarding the Tyttenhanger Accessway between 1st August 2023 and 18th January 2024.

#### **Parish Council response:**

The number of complaints received by the Colney Heath Parish Council regarding the parking on Tyttenhanger Accessway between 1<sup>st</sup> August 2023 and 18<sup>th</sup> January 2024 were 9 (nine).

#### **Your request:**

The number of different complainants making these complaints, again received between 1st August 2023 and 18th January 2024.

#### **Parish Council response:**

The number of different complainants making these complaints which were received by the Colney Heath Parish Council regarding the parking on Tyttenhanger Accessway between 1<sup>st</sup> August 2023 and 18<sup>th</sup> January 2024 were 4 (four).

#### **Your request:**

The number of different complaints received regarding the Tyttenhanger Accessway between 1st August 2023 and 18th January 2024. For clarity, a complaint about the supposed commercial vehicle parked in the parking bay would be one complaint, a vehicle parked on the Tyttenhanger Accessway would be another complaint, etc.

#### **Parish Council response:**

The number of different complaints received by the Colney Heath Parish Council regarding the parking on Tyttenhanger Accessway between 1<sup>st</sup> August 2023 and 18<sup>th</sup> January 2024 were 7 (seven).

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## Your request:

How many complaints were received in each of the individual months August 2023, September 2023, October 2023, November 2023, December 2023 and January 2024.

## Parish Council response:

The number of complaints in each of the individual months were as follows:

| Month          | Number of complaints |
|----------------|----------------------|
| August 2023    | 0 (zero)             |
| September 2023 | 0 (zero)             |
| October 2023   | 0 (zero)             |
| November 2023  | 1 (one)              |
| December 2023  | 3 (three)            |
| January 2024   | 5 (five)             |

This concludes the response to this request.

If you are dissatisfied with this response the Commissioner's Office recommends that you first refer the matter to the Parish Council.

You can do this by writing to [clerk@colneyheathparishcouncil.gov.uk](mailto:clerk@colneyheathparishcouncil.gov.uk) and asking for an internal review of this response.

If you wish the Parish Council to undertake an internal review, then you must write to the Parish Council within 40 working days of the date of this letter.

The Council will not consider any requests received after this date unless there are exceptional circumstances for the delay.

You have a right to appeal to the Information Commissioner's Office at the following address: Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. You must do this no later than two months after the date of this response.

Yours sincerely,

**Mrs Lisa Peters LCGI PSLCC CPFA CiLCA**  
**Clerk to the Council**  
**For and on behalf of**  
**Colney Heath Parish Council**

